

LTSF20 D1S2: Meeting the challenge of Covid-19 lockdown

Andrew Jacobs – General chat

James Booth: LTSF20: D1S2, 13 July 2020

James Booth: Welcome to “Meeting the challenge of Covid-19 lockdown” with Andrew Jacobs, and me, your facilitator, James Booth

James Booth: We’ll be starting at 14: 45 UK time. The session will finish at 15: 30 UK time..

James Booth: Our thanks go to today’s sponsor, Omniplex <https://omniplex.co/>

James Booth: The hashtag for the event is #LTSF20

James Booth: The slides will be available to download at the end of this presentation.

James Booth: The recording, slides, chat and other supporting documents will be available from next week at: <https://www.learningtechnologies.co.uk/digitalhub>

James Booth: We have a very full session today, so sadly it will not be possible to answer every question.

James Booth: However, our speaker will aim to deal with as many of your questions as possible after the event, on LinkedIn.

James Booth: Hello from A sunny Kent

Donald H Taylor: Also sunny in West London :)

Teresa: Hello from freezing cold Cape Town

Sarah Ratcliff: Hello from a dull Staffordshire

Donna: Hello from a stormy Cape Town South Africa

SL: Hello from sunny Vienna

Muge: Hello from cloudy Regensburg

Donna: Thank you!

Barbora: Hello from Vilnius, slightly chilly here today :)

Uzma: Afternoon from Berkshire!

Muge: Regensburg-> Germany

Uzma: 15degrees is chilly! :)

Liz S: Hello from sunny Dorset

Caroline Singleton: Hello from Sale Cheshire

Mohammed Naveed: Hello from Cloudy Derby

Dawn Smart: Hello from rainy Cardiff

Martin Baker: Hi James..... in the Cotswolds and still no blue sky!!

Martin Baker: later this week it looks like the sunshine will be out on full power!

Marina Vicente: Hello from Spain! ;)

Uzma: Its adhoc blue skies here in Berkshire... Sorry about the Cotswold and north..

Donald H Taylor: Hi Uzma and Marina - welcome!

Bronagh Lundy: Hello from the Belfast HSC Trust!

Donald H Taylor: Welcome, Bronagh

Martin Baker: definitely download the app

Bertil P. Marques: Hello from Porto, Portugal

Marina Vicente: Lovely to e-see you again, Donald!! ;)

Charlie Mace: Hello from West Midlands
Uzma: Hi Donald, welcome Liz, Caroline and Mohammed
Shaun Delaney: Hello from Chatham. Sun is still shining
Donald H Taylor: Hello again, Charlie - I hope that the session is useful for you and there isn't too much overlapping conversation.
Donald H Taylor: Hello again Shaun
Uzma: Sorry to ask any troubleshooting questions. but I'm not sure if I'm muted... is there a Mute All option? Webinars where someone isn't muted is awful..
Uzma: 3 kids bouncing around the background : /
Donald H Taylor: Uzma, we can't hear your kids :)
Sylvia: Hello from Brazil : D
Uzma: Thank God! lol
Donald H Taylor: :)
Uzma: *Thank
Donald H Taylor: Hello, Sylvia!
Helen Carroll: hello
Leonardo Carraretto: Hi!
Liz S: I presume we have no audio from our ends?
Leonardo Carraretto: from brazil
Uzma: Hi Helen
Sylvia: Very Hot!! 28C
Maurice Burns: Hello
Sylvia: Our winter... :)
Sarah Ratcliff: All participants are on mute today.
Donald H Taylor: LizS - that's right. We'll have a few hundred people here for this session
Linda 2: Hello from Pennsylvania US :)
Donald H Taylor: Hi everyone, welcome, good to have you with us
Liz S: thank you. I presumed so but just checking
Martin Baker: it said recording is paused
Sarah Ratcliff: Hi Martin, recording will start shortly
Martin Baker: :)
Kim Riddell: hello from cloudy Scotland
EZROURA Mohamed: Hello from Rabat Morocco!
Andrew Jacobs: Hi everyone! I'll be with you in a moment!
Helen Carroll: Raining in Liverpool
Janet Shockness - HJA Business Training: Hi then, from breezy London!
Uzma: Welcome Kim, Ezroua
Helen B: Hi everyone!
Liz: Hello from cloudy Nottingham
Donna 2: Hello from California!
Michael Halling: Warm London - hello
Steve Warner: Is there some sort of attendance certificate available for this?
Kim Riddell: Thank you. I am originally from Kent
Sarah Ratcliff: Great to see such an international audience.
Sarah Bowness: Hello from Nottingham... : -)
Helen B: Oxford
Stacy Cantwell: Hello from Northamptonshire!

Neil Davis: Hello from Wiltshire in UK
Ann Jones: Hi from Reigate Surrey
Kim Darkin: Hello from Wales, UK
Dave Brown: It might be sunny in Kent - cloudy across the border in Surrey
Isabel Liew: Hello from Singapore.
Iain 2: Lots of echo
Donald H Taylor: Steve Warner- yes, we can issue a certificate. We'll be in touch later with a procedure.
Nathalie Brown: Hello from Oxfordshire
Steve Warner: Thanks
Anca Bulgarasu: Good afternoon from Berkshire!
Helen Carroll: Lots of echo on mic
Natasha: Hearing lots of crackle on mic here
Jan Knight: Hi I do not seem to be able to see or hear Andrew?
Abi: Is it just me having sound issues?
Sarah Ratcliff: Hi Helen, try closing down any other applications
Uzma: oh no I've lost sound....?
Natalie Ann: Sound ok for me! Does work better on app than browser though :)
Liane Grimes: Lost sound too
Dawn Smart: All fine with sound and visuals here
Caroline Singleton: Use the app rather than browser
Tom: Personally or company offered?
Corinne Dennis: Hello from sunny (and very hot) Florida!
Michael Halling 2: closed and re-open works on sound
Sarah Ratcliff: L&D Lockdown
Linda: no sound at all. It was fine with previous speaker
Tracey: Great adaption to remote delivery lead learning
Uzma: no sound still. was working before
Uzma: I'm on app
Karen Chambers: Hi from sunny Deal on the Kent coast
Agata K: I am part of a global team and we deliver all of our programmes virtually
Donald H Taylor: Uzma - sorry to hear that. Could you quit and re-join?
Liz S: I've provided NO L7D during lockdown but have received far more than before!
Uzma: no other apps are on
EZROURA Mohamed: continuous disruption of voice
Helen dudfield: learning is same as before using eLearning
Sarah Ratcliff: If you are having sound issues, check that you are only in the session once, some people may get feedback if in twice
Helen dudfield: use of zoom and sharing lessons online and learning is good
Uzma: It was perfectly fine before.. completely gone now: (Checked all my speakers.
Helen dudfield: finally, more choice in free learning rather than needing to committing travel and day out
aisling milton: the sound is awful
EZROURA Mohamed: voice better now. thanks..
Liz: Better use of collaborative tools & innovation, no wasted travel time.
Liz S: My sound is fine

Katerina: sound is good on the app

Maria Caruana-Couse: Voice sounds very distorted.

Helen Carroll: Hands on development through webinars

Kim Riddell: voice sound very distorted

Renata: Very bad audio

Maria Caruana-Couse: You sound like a darlek!

Martin Baker: download the Adobe Connect app - it sorts the sound problem out

Uzma: Is there anyone in the UK that can't get any sound?

Nicky Gardiner: Poor sound and now no sound

Kim Riddell: I am UK have got sound but very distorted

Elizabeth Garvin: all the seminars so far have had poor sound

Charlie Mace: Mine sounds like a dalek sound awful

Elizabeth Garvin: I am hoping the recordings will be ok

Dave Brown: Sound is fine for me in UK on old laptop with Internet Explorer...

Caroline Singleton: Use the app rather than the browser. Sorted the problem for me

Mary 2: sound & vision all good (in UK)

Dawn Smart: Fine for me too - on Chrome, using app, hard-wired

Sarah Ratcliff: The recording should be fine as I have clear sound here from the App

Nathalie Brown: Charlie Mace you've said this on every session, maybe some new speakers or headphones are needed

Iain 2: better without headphones

Uzma: It was perfect before... can't figure out what's changed.

Charlie Mace: I'm on app both sound same

Uzma: Ok taken off headphones too.

Martin Baker: download the app and shut down all other applications

Donald H Taylor: If you have poor audio and are using a browser, try using the Connect meeting app For Windows: <http://www.adobe.com/go/Connectsetup>

Uzma: Donald/Sarah I'm going to try to leave and then re-join, is that ok? I feel I'm missing everything!

Donald H Taylor: Adobe Connect Application for Mac: <http://www.adobe.com/go/ConnectSetupMac>

Donald H Taylor: Uzma - please do. Hope to see back here

Muge: I made the experience; blue tooth headset could be a problem

Uzma 2: haha! It worked! *relief*

Donald H Taylor: Good to have you back! What did you do?

Helen dudfield: do you think lockdown has affected different learner groups differently?

Donald H Taylor: Muge - does this mean that you've fixed the issue?

Uzma 2: I just left.... ad then re-joined via the link... very bizarre though :)

Muge: yepp, video works in various browser, the problem was audio via blue tooth headset

Donald H Taylor: Muge - thanks, good to know for future sessions

Muge: you're welcome!

Donald H Taylor: HMRC = Her Majesty's Revenue and Customs, the UK Tax Authority

Shilpa Kotecha: Covid has forced everyone to adapt virtual learning and feedback from staff is that they are pleasantly surprised how they have more time and can

reach a wider audience.

Uzma 2: Yes, Andrew - so right... we have virtual coffee mornings.. yes they're a bit more regimental... but it's really nice to connect

Uzma 2: And you say more over a cup of tea and relaxed than in meetings!

Sarah Ratcliff: It's surprising how much collaboration can happen over a nice cuppa

Helen Carroll: How we measure quality for the learner

Uzma 2: (Good question Helen.. ask in the other window?)

Uzma 2: ah done

Donald H Taylor: :)

Uzma 2: hahaha true - should only last the length of tea/coffee. And maybe just once a week?

Nick: 'How would they define quality?' would be my first question

Bee Hemelryk: Martin Coussins?

james poletyllo: Martin Couzins

Donald H Taylor: Martin Couzins: <https://www.linkedin.com/in/martincouzins/>

Bee Hemelryk: thanks

Michael Halling 2: Agreed, we do once a week and everyone has attended; also no work talk is permitted; Monday morning 10am, how was your weekend,. Still continues now and is good fun.

Helen dudfield: learning styles as a myth...hoping!

aly: Could you give a bit of background context please e.g. how many trainers, what size of learner audience, type of training - do you use eLearning ?

Donald H Taylor: Aly - is this a question for Andrew Jacobs?

aly: Yes, for Andrew

Donald H Taylor: Thanks!

Dave Brown: Meeting once a week with colleagues who were furloughed meant that work topics weren't permitted - it was purely to 'chat'

Sarah Ratcliff: Good point Dave

Sarah Ratcliff: Poll discussion is now full

Sam F: Totally agree on the community building! We are really struggling to get this concept and its importance across

Sarah Ratcliff: Teams has had some great press during the Pandemic - really useful

Neil Davis: Microsoft changed the shape of Teams dramatically during lockdown to match the capability of many good virtual classrooms... The current version of Teams is superb

Donald H Taylor: Robert O Brinkerhoff's Success Case Methodology (SCM): <https://www.betterevaluation.org/en/plan/approach/success-case-method>

Uzma 2: cheers

Donald H Taylor: Andrew Jacobs on Twitter: <https://twitter.com/AndrewJacobsLnD>

Donald H Taylor: Andrew's blog: <https://lostanddesperate.com>

Yemi: How easy is it to carry out formative assessment in an online learning?

Helen dudfield: thanks for links Don

Donald H Taylor: My pleasure :)

Helen dudfield: ðŸ™€

Sam F: That's a great tip about using teams to reply. We have a community that we are trying to engage and move over from traditional email chains to MS Teams. This will help!

Natasia Hieber: How are you measuring the value/impact of any digital training intervention and has there been any change in the value/impact of this training since it is all online?

Steve Warner: playing Devil's advocate isn't the problem of measuring impact/value the same as we face in traditional delivery?

Kat Ellis: Thank you

Martin Baker: Thanks Andrew!!

Sam F: Really great, thank you!

Marina Vicente: Thank you!

Katherine: Thanks for a great session

Maurice Burns: Thank you!

Caroline Singleton: Brilliant session Andrew thanks v much

Natalie Ann: Fantastic, Andrew - thank you so much!

john faulkes: very good!

Stu Williams: thanks

Neil Davis: Thank you... great session

Laura Stuart-Berry: thanks Andrew

Natasha: Thank you

Stacy Cantwell: Thanks

Donna: THANK YOU!!

Daniela Sablone: Thank you :)

Aleksandra NS: thanks for this session!

Natasia Hieber: thank you!

Nigel Alexander: Thank you

Dave Brown: Thank you Andrew

Liz S: Thank you

Steve Warner: Thanks

Jo 3: Thank you

Shaun Delaney: Thank you!

Susana Bento: Thank you

JEEVA p: thank you

Fred Wilson: thank you...very insightful. Not at all taxing!!!

Helen B: Thank you!

Anca Bulgarasu: Thank you Andrew!

Jan Knight: Will the recording come to us by email?

Uzma 2: That was good, thank you all. James, Andrew, Donald, Sarah

grant wakeman: Thanks

Janet Shockness - HJA Business Training: Fab session. Thanks, Andrew!

Isabel Liew: thank you!

Donald H Taylor: The recording, slides, chat and other supporting documents will be available from next week at: <https://www.learningtechnologies.co.uk/digitalhub>

Anil Suman 2: thank you everyone

Karen Chambers: Thank you for an interesting talk

Donna: Thank you entire team

Scott: Thank you!

Shabana: great thanks

Katerina: Thanks for the session

Sarah Ratcliff: Great conversations everyone

Donald H Taylor: This session is now finishing. For a list of all the sessions taking place this week, please visit: <https://www.learningtechnologies.co.uk/learning-tech-summer-forum/ltsf-conference/ltsf-20-conference-programme>

lisa: [https://urldefense.com/v3/__https://meet24589461.adobeconnect.com/LTSF20-D2S5-Accessibility_!!ArRwEOZWieQ!GLoVLmE1mqHMDI96pWet5k7-CAcwCoOTr828hgcwZvD-V6j7oqCW3aCk1Lnyk2e\\$](https://urldefense.com/v3/__https://meet24589461.adobeconnect.com/LTSF20-D2S5-Accessibility_!!ArRwEOZWieQ!GLoVLmE1mqHMDI96pWet5k7-CAcwCoOTr828hgcwZvD-V6j7oqCW3aCk1Lnyk2e$)

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